

## Notice of Right to Cancel the Contract for Domestic Customer (example)

(The Trader should complete the first page of this form. If the customer wishes to exercise his/her right to cancel the contract, the next page should be completed, detached and returned to the Trader) The customer should retain this section of the form.

<b>Date of issue:</b>	
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### Name & Address of Trader

Quality Drainage Company Ltd 21 Constance Crescent Bromley Kent BR2 7QH
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<b>Description of Contract:</b>	
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<b>Name and Email address of person to whom the cancellation Notice may be given/sent or emailed to:</b>	Ben Lawrence ben@qualitydrainage.com
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### Customer Cancellation Rights

You have the right to cancel this contract if you wish, within seven calendar days starting on the day this Notice of Right to Cancel is issued. Cancellation should be communicated in writing or by email to the person shown above.

The bottom of this form may be used to exercise this right and can be issued in person or sent by post – in which case you should obtain a Certificate or Posting or Recorded Delivery slip. You are advised to take a copy of the cancellation notice before returning it to the Trader.

### Work begun prior to the expiry of the cancellation period

If you have agreed in writing that work will commence before the seven day cancellation period expires, and you subsequently cancel in accordance with your rights, you are advised that reasonable payment may be due for any work carried out. You are asked to confirm in writing that work may commence before your cancellation period expires.

## Cancellation Notice

(Complete, detach and return this portion of the form **ONLY IF YOU WISH TO CANCEL THE CONTRACT**)

To:

Ben Lawrence Quality Drainage Company Ltd 21 Constance Crescent Bromley Kent BR2 7QH
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I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as appropriate) contract.

<b>Description of Contract:</b>	
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<b>Signed:</b>	
<b>Dated:</b>	

### Work commencing prior to the expiry of the Cancellation Period

If the customer agrees that work may start before the cancellation period expires, they should sign below to confirm this agreement and that they understand that if they decide to cancel within seven days, reasonable payment may be due for work carried out prior to cancellation. In cases where the customer wishes to authorise work over email an email should be sent with the wording as stated below.

I/We agree that **Quality Drainage Company Ltd** may commence work on ..... (insert date), before my cancellation period has expired. I understand that if I decide to cancel within seven days, I may be asked to pay for any work that has been carried out prior to my cancellation.

<b>Signed:</b>	
<b>Dated:</b>	